

2025 Town of Queen Creek Citizen Survey

Prepared for:



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Prepared by:



Table of Contents

- I. Executive Summary** 1
- II. Introduction** 4
 - A. Background and Methodology 4
 - B. Data Weighting 4
 - C. Respondent Demographics and Characteristics 5
 - D. Explanation of Margin of Error 6
- III. Overall Opinions** 7
 - A. Quality of Life in Queen Creek 7
 - B. Queen Creek Characteristics 9
 - C. Opportunities with Queen Creek 10
 - D. Likelihood to Recommend the Town and Stay in Queen Creek 10
 - E. Like Most about Living in Queen Creek 11
 - F. Like Least about Living in Queen Creek 12
 - G. Residents’ Desired Changes for Future Benefits of Town 13
- IV. Resident Engagement** 15
 - A. Engagement with Queen Creek Activities 15
 - B. Engagement with Town Communication Efforts and Source Preference 16
 - C. In-person and Telephone Contact with TOQC Staff 17
 - D. Perception of Queen Creek Services 17
- V. Governance** 18
 - A. Perception of Town Governance 18
 - B. Support of Tax Increase for Specific Issues 23
 - C. Safety in Queen Creek 23
 - D. Crime Victimization 24
 - E. Experience with Police Department 24
- Appendix A – Questionnaire 25
- Appendix B – Mailed Materials 51

List of Figures & Tables

Figure 1. Overall Quality of Life in Queen Creek & my neighborhood, 2021-2025	7
Figure 2. Quality of Life, 2021-2025 – Queen Creek as a place to raise children & live	8
Figure 3. Quality of Life, 2021-2025 – Queen Creek as a place to recreate, retire, work	8
Figure 4. Town Characteristics Ranked as Excellent or Good, 2025.....	9
Figure 5. Town Opportunities Rated Excellent or Good, 2021-2025.....	10
Figure 6. Likely to Stay in Queen Creek in Next 5 Years.....	10
Figure 7. Activities Done at Least Once in Last 12 Months, 4 most common, 2021-2025...	15
Figure 8. Activities Done at Least Once in Last 12 Months, 4 less common, 2021-2025	15
Figure 9. Preferred Methods of Communication for Information about the Town	16
Figure 10. TOQC Staff Ratings, 2023-2025	17
Figure 11. Town Services Rating	17
Figure 12. Town Government Performance Rating, 2021-2025.....	18
Figure 13. Support for Tax Increase, 2021-2025	23
Figure 14. Perceptions of Safety in Queen Creek, 2021-2025	23
Figure 15. Percent Residents Victim of Crime, 2019-2025.....	24
Figure 16. Victim Experience with QC Police Dept	24
Table 1. Key Respondent Demographics	5
Table 2. Reasons for Low Ratings on Value of Services for Taxes Paid	19
Table 3. Reasons for Low Ratings on Overall Direction the Queen Creek is Taking	20
Table 4. Reasons for Low Ratings on Opportunities for Citizen Involvement	21
Table 5. Reasons for Low Ratings on Listening and Responding to Community Needs	22

I. Executive Summary

The Town of Queen Creek (TOQC) commissioned Summit Survey Research through a Request for Proposal (RFP) process to conduct its 2025 Citizen Survey in an effort to collect feedback from residents regarding attitudes and approval levels on a variety of topics and issues ranging from functionality and governance to engagement and satisfaction with life in Queen Creek. The tracking study also measures changes in these perceptions since the 2021 and 2023 Citizen Surveys. The current study used mailed letter invitations to participate in a web-only survey. Inbound telephone interviewing remained an option for respondents to ensure accessibility. This is a change from the previous year's research design (2023), which combined outbound and inbound telephone interviewing with mailed letters inviting residents to participate via the web. This year, 8,500 letter invitations were mailed out to residents on Oct. 24, 2025, inviting them to participate via a web-based survey mode.

In total, 699 surveys were completed in Fall 2025, yielding a response rate of 8.2%. All sampled addresses were within Town limits, and respondents confirmed residency at the address listed on their invitation letter. To ensure that results reflect the town's population, data were weighted by age; distributions by race and sex closely aligned with census benchmarks and did not require adjustment. With this design, findings carry a margin of error of $\pm 3.7\%$ percentage points at a 95% confidence level.

Residents are overwhelmingly satisfied with the quality of life in Queen Creek.

Overall quality of life and community remain the Town's strongest assets. Nearly nine in ten residents rate Queen Creek, their neighborhood, and Queen Creek as a place to raise children as Excellent or Good. About three in four give similarly high marks to Queen Creek as a place to recreate and retire, and about half rate it as an Excellent or Good place to work. Despite modest declines since 2021, satisfaction remains high and reflects Queen Creek's continued strength as a highly desirable community.

Residents name safety, small-town-feel, and parks, paths and walking trails as favorite characteristics of the Town; traffic and development remain cited challenges.

Ratings of specific Town characteristics follow a similar pattern. Safety, the availability of parks, paths, and walking trails, and the overall appearance of Queen Creek receive the strongest ratings, with about 80% describing them as Excellent or Good. Availability of parks, paths, and trails has improved since 2023 and returned to 2021 levels. Quality of businesses, neighborhood and new development, and sense of community are also viewed positively, though at somewhat lower levels. Traffic flow on major streets stands out as the

most cited challenge: only about one in ten residents rate it as Excellent or Good, and traffic-related concerns appear throughout open-ended comments.

Residents' narratives help explain these patterns. Those expressing the highest satisfaction often describe Queen Creek as safe and family friendly, with small-town character, clean neighborhoods, and convenient access to parks, shopping, and services. Many describe Queen Creek as a peaceful place to raise children or retire that still retains some rural character and open space.

In contrast, the most common complaints focus on traffic and congestion, the pace and pattern of growth, and perceived impacts on the Town's rural and small-town identity, including concerns that high-density housing is outpacing roads and other infrastructure.

Looking ahead, residents' desired changes concentrate on four main priorities:

- **Roads and traffic:** The most frequent request is to widen and complete key roads, improve signal timing, and enhance access to freeways and alternate routes, particularly around major corridors and commercial areas.
- **Managing growth and preserving character:** Many appeal for more deliberate growth, including limiting new residential development, especially apartments, and protecting open space, farms, and views near landmark areas. Concerns about infrastructure and long-term water sustainability accompany comments about growth.
- **Business offerings and community amenities:** Residents would like more varied and higher-quality dining, retail, and entertainment options, paired with a walkable, vibrant downtown or 'main street' setting that reflects Queen Creek's identity.
- **Parks, trails, and shared spaces:** Many highlight the importance of continued investments in parks, connected walking and biking trails (including the Queen Creek Wash), equestrian amenities, libraries, community events, and programming for youth, adults, and seniors.

Findings on engagement and service delivery show a highly involved community that generally feels well served by Town operations with high ratings given to Town staff.

Most residents took part in at least one Town-related activity in the past year, most often visiting a Town park or the library. The Town website and social media are the most frequently used and preferred communication channels, while postal mail and the Creek Peek newsletter also rank highly. About half of respondents have had in-person or telephone contact with Town staff, and those who have interacted with staff give very favorable ratings on knowledge, responsiveness, courtesy, and overall impression.

Residents are satisfied with government services, especially with respect to feeling served by Fire and Medical and the Police Department. Reports of crime victimization are at their lowest rate in six years.

Perceptions of core Town services are similarly strong. Fire and Medical services and the Police Department receive very high satisfaction ratings. Although satisfaction with Planning and Zoning is lower and has declined more noticeably over time, a majority still rate most Town services as Excellent or Good. Residents overwhelmingly feel safe in their neighborhoods (day and night), when shopping, and with respect to both violent and property crimes. Reported crime victimization has declined each year since 2019, and among those who experienced a crime in the last year, roughly two-thirds rated their experience with the Queen Creek Police Department as Excellent or Good.

Perceptions of Town governance remain more positive than negative; the cited areas of concern are consistent with previous surveys.

Most residents rate as Excellent or Good the opportunities for citizen involvement (74%), value of services for taxes paid (69%), the Town's overall direction (66%), and the job Queen Creek government does at listening and responsiveness to community needs (64%).

Poor to Very Poor ratings remain consistent from previous years with similar themes (traffic and congestion, rapid growth and development, infrastructure not keeping pace, and comments about communication, transparency, and whether resident input influences decisions).

Residents show greater caution about tax increases than in past surveys, yet they continue to strongly support targeted investments.

Road improvements garner the highest tax support, followed by public safety and new or improved trails and parks, while opinion is more evenly split on tax increases for general government services. Overall, residents remain highly positive about living in Queen Creek and supportive of focused investments in transportation, safety, parks, and quality-of-life amenities, while seeking careful management of growth to protect the Town's character and long-term livability.

II. Introduction

A. Background and Methodology

The Town of Queen Creek (TOQC) commissioned Summit Survey Research to conduct its 2025 Citizen Survey in an effort to collect feedback from residents regarding attitudes and approval levels on a variety of topics and issues ranging from functionality and governance to engagement and satisfaction with life in Queen Creek. Summit Survey Research was selected through the Request for Proposal (RFP) process. The tracking study also measures changes in these perceptions since the 2021 and 2023 Citizen Surveys where notable changes are relevant.

In 2025, Summit Survey Research implemented an updated data collection strategy on behalf of the Town. It included a web survey promoted solely by mailing and dropped outbound telephone interviews. Inbound telephone interviews remained an option for respondents.

A total of 8,500 letters were mailed to randomly selected Town of Queen Creek households inviting them to participate in the survey. The response rate was 8.2%. The letter outlined four ways residents could use their unique personal code included in the letter to access and complete the web survey one time only. The options were: (1) type in a web address, (2) text a number to receive a link on the phone, (3) scan a QR code or (4) call to speak with a trained SSR researcher to take the survey over the phone. The letter was in English and Spanish, and the online survey was also available in English and Spanish. (See Appendix B for a sample of the letter and envelope).

All recipients of the letter were residents of addresses within the Town of Queen Creek municipal boundaries. To confirm Town residency, respondents were also asked to attest that the address printed on the letter was the address where they currently resided. Ultimately, 699 surveys were completed between Oct. 29 and Nov. 21, 2025.

B. Data Weighting

The letter invitation resulted in a high response rate from TOQC residents. However, as in previous years, participation among the Town's youngest adult residents was not as strong; therefore, the total data has been weighted by age to reflect the demographic composition of TOQC. All results presented in the body of this report are weighted by age to best reflect the true population.

C. Respondent Demographics and Characteristics

Table 1. Key Respondent Demographics

Gender		Age	
Male	49%	18 - 34	25%
Female	49%	35 - 54	41%
Prefer to self-describe	1%	55 - 64	16%
<i>Decline to answer</i>	1%	65+	18%
Race/Ethnicity		Years Lived in TOQC	
White	84%	Fewer than 2 years	19%
Black or African American	3%	2-5 years	32%
Asian	3%	6-10 years	26%
Other	2%	11-20 years	17%
		Over 20 years	7%
Hispanic, any race	18%		
<i>Decline to answer</i>	10%		
Household Size		Children under 18 in Household	
1	7%	0	52%
2	36%	1	13%
3	16%	2	20%
4	21%	3	10%
5	12%	4	4%
6+	8%	5	1%
Marital Status		Education Level	
Married	85%	High school or less	4%
Divorced/widowed	6%	Some college	23%
Single, never married	3%	Vocational or technical training	6%
Living w/ sig other/partner	5%	College graduate	40%
Other	1%	Post graduate degree or more	27%
Annual Household Income		Employment Status	
Less than \$24,999	0%	Employed full-time	65%
\$25,000 - \$49,999	2%	Employed part-time	6%
\$50k - \$99,999	13%	Student full-time	2%
\$100k - \$149,999	28%	Unemployed and looking for work	2%
\$150,000 - \$174,999	17%	Unemployed and <i>not</i> looking for work	5%
\$175,000 - \$199,999	11%	Retired	21%
\$200,000 - \$249,999	11%		
\$250,000 or more	19%		

Eligible to Vote		Registered to Vote in TOQC (asked if YES eligible to vote)	
Yes	96%	Yes	85%
No	2%	No	4%
Decline to answer	2%	Don't Know/Can't remember	6%
		Decline to answer	5%
Plan to Vote in Next Town Election (asked if YES eligible to vote)		Household Ownership	
Yes	79%	Own	94%
No	2%	Rent	6%
Don't Know	14%		
Decline to answer	5%		

D. Explanation of Margin of Error

Given the random sample approach used in this study, we can confidently calculate a “margin of error” that can be applied to all findings throughout the report. The margin of error for the current study is $\pm 3.7\%$ with a 95% confidence level. For example, if a finding tells us 80% of residents agree, this really means we can be 95% confident that the true result (if we were able to speak to every Town resident) would fall somewhere between 76.3% and 83.7%. Said differently, we are 95% certain that between 76% and 84% of residents feel a certain way. This means there is a 5% chance that the true result falls somewhere outside those boundaries.

III. Overall Opinions

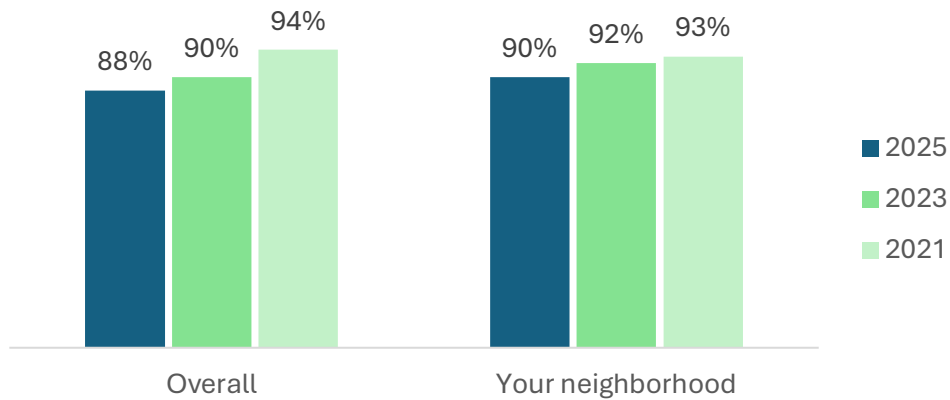
A. Quality of Life in Queen Creek

Residents are overwhelmingly pleased with the quality of life in Queen Creek. Though rates of satisfaction have fallen slightly since 2021, the majority of residents share highly positive sentiments about living in Queen Creek.

Nearly nine out of every ten residents rate the following as Excellent or Good:

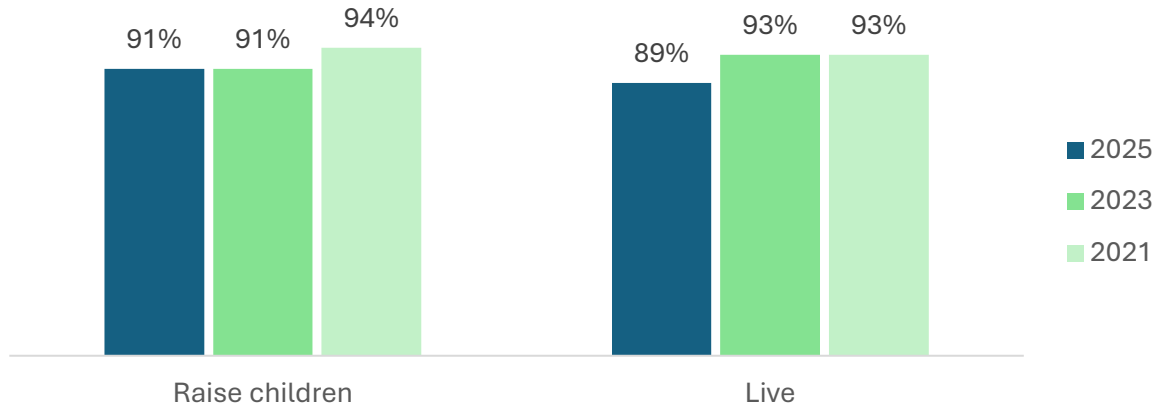
- ✓ Overall quality of life in Queen Creek
- ✓ Your neighborhood as a place to live
- ✓ Queen Creek as a place to raise children
- ✓ Queen Creek as a place to live

Figure 1. Overall Quality of Life in Queen Creek & my neighborhood, 2021-2025



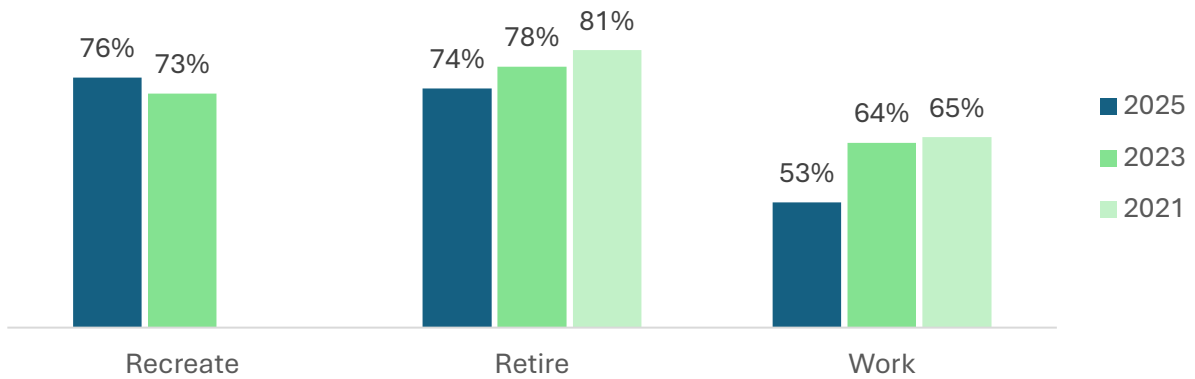
Most residents also find Queen Creek an Excellent or Good place to *raise children* (91%) and *live* (89%).

Figure 2. Quality of Life, 2021-2025 – Queen Creek as a place to raise children & live



Three out of four residents rate Queen Creek as an Excellent or Good place to *recreate* (76%) and *retire* (74%), and half of residents (53%) find Queen Creek an Excellent or Good place to *work*.

Figure 3. Quality of Life, 2021-2025 – Queen Creek as a place to recreate, retire, work



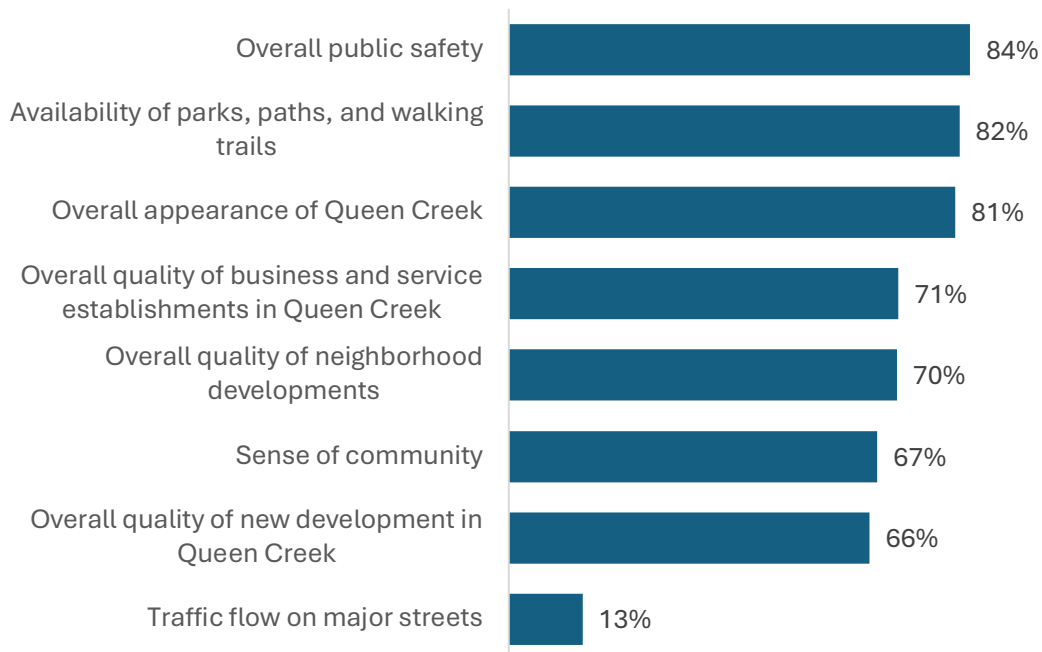
B. Queen Creek Characteristics

Residents give Town safety, availability of parks, paths, and walking trails, and the overall appearance of Queen Creek the highest ranking out of a list of eight Town characteristics. About 80% of residents say these characteristics are Excellent or Good.

Quality of business, neighborhood developments overall, new developments, and the sense of community rank slightly lower though still with majority satisfied (around 70% of residents rank these characteristics as Excellent or Good).

Traffic flow on major streets remains the lowest ranked Town characteristic with just one in ten residents (13%) agreeing traffic flow is Excellent or Good.

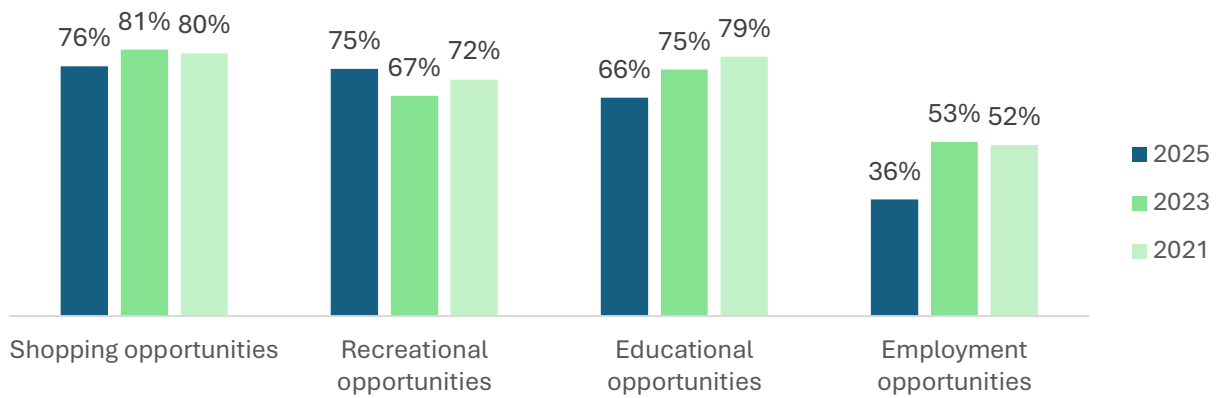
Figure 4. Town Characteristics Ranked as Excellent or Good, 2025



C. Opportunities with Queen Creek

Ratings for recreational opportunities show year-over-year improvement with 75% of residents rating recreational opportunities as Excellent or Good (up from 67% in 2023 and 72% in 2021). Most residents (76%) say shopping opportunities are Excellent or Good. Two out of three residents feel educational opportunities are Excellent or Good and one out of every three residents feels employment opportunities are Excellent or Good.

Figure 5. Town Opportunities Rated Excellent or Good, 2021-2025

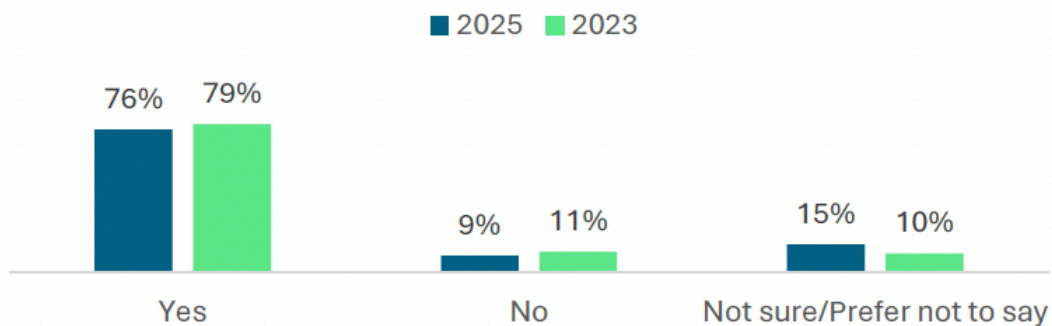


D. Likelihood to Recommend the Town and Stay in Queen Creek

Residents were asked on a scale of 0 (Not at all likely) to 10 (Extremely likely) how likely they are to recommend living in Queen Creek. Most residents (67%) are very likely to recommend Queen Creek though this is down slightly from 2023 (72%) and 2021 (74%).

Three out of every four residents (76%) say they will likely be living in Queen Creek in the next 5 years, similar to the 2023 rate (79%). Another 9% say they will likely *not* be living in Queen Creek in 5 years, down from 11% in 2023 and 15% are not sure or prefer not to say.

Figure 6. Likely to Stay in Queen Creek in Next 5 Years



E. Like Most about Living in Queen Creek

Overall, comments indicate that residents who like living in Queen Creek do so primarily because it still feels like a safe, friendly, small-town community with strong quality of life and convenient amenities, even amid rapid growth. At the same time, they place high value on preserving rural character, natural beauty, and a clean, well-planned environment, and many appreciate what they see as thoughtful leadership and good value for their investment in the community.

Residents emphasized they like best the:

1. Small-town, community-oriented feel of the Town,
2. Town safety and family friendly environment, and
3. The convenience of having shopping, parks, and services close to home.

Many residents described Queen Creek as a peaceful, clean place to raise children or retire, with neighborhoods they are proud of and neighbors they trust. Others highlighted the balance between suburban amenities and a still somewhat rural, open setting.

“It is a safe place to raise a family and there’s lots of great parks and pools.” – A 35-year-old married homeowner with children

“The agricultural feel of the community... The semi-rural feel, but also the available shopping and restaurants.” – Retired, resident of Queen Creek for 2-5 years

“The landscaping, everything is so clean and well maintained... Being retired I feel safe here.” – Homeowner, Town resident 6-10 years

F. Like Least about Living in Queen Creek

Overall, these comments suggest that residents' highest priorities for the next few years are easing traffic and improving transportation networks, ensuring growth and land use decisions protect Queen Creek's character and resources, diversifying and elevating local businesses and amenities, and investing in parks, trails, and safety so that the Town remains a desirable and livable community as it continues to grow.

Among residents with an opinion, comments about what residents like least about living in Queen Creek focused overwhelmingly on:

1. Traffic and congestion,
2. The pace and pattern of growth, and
3. How those changes are affecting the town's character and daily quality of life.

"Too much development without adequate access to freeway... new construction keeps getting approved on or adjacent to [Ellsworth]." – Resident who has lived in Queen Creek 11-20 years

"Lost all the rural feeling. Farms and cowboys moving out. Sad to see them all go. They were the heart of Queen Creek." -Resident of Queen Creek more than 20 years

"Way too many fast food restaurants. We need more and better quality or high-end restaurants." – 2-person retired household

G. Residents' Desired Changes for Future Benefits of Town

Among residents with an opinion, comments about what would most benefit Queen Creek in the next few years focused overwhelmingly on:

1. Roads and traffic
2. The pace and pattern of growth, and
3. The mix of restaurants, shops, and community amenities.

Roads, traffic, and access to freeways are the top priority

By far the most common request is to widen and complete key roads, better coordinate traffic signals, and improve access to freeways and alternate routes. Residents want more lanes on major north-south and east-west corridors, more turn lanes at busy intersections, and signal timing that reduces stop-and-go conditions, particularly around Ellsworth, Rittenhouse, Queen Creek Marketplace, and connections to SR 24 and the 202.

Slowing or reshaping growth while preserving small-town and rural character

A second strong theme calls for more thoughtful or slower growth, with many residents asking the Town to pause or limit new residential development, especially high-density apartments and small-lot subdivisions. They worry that rapid building is eroding Queen Creek's small-town, equestrian, and agricultural identity and that infrastructure and water planning are not keeping up.

Some want explicit protections for open space, farms, and views near San Tan Mountain and other landmark areas, and several mention long-term water availability and sustainability alongside concerns about traffic and crowding.

More diverse, non-chain restaurants, retail, and a walkable downtown

Many respondents want a broader mix of restaurants, shops, and entertainment options, emphasizing non-chain or "mom and pop" businesses, higher-end and sit-down dining, and unique local places that make Queen Creek feel distinct rather than a repeat of nearby communities.

Residents frequently mention wanting a walkable, vibrant downtown or "main street" style area with local restaurants, coffee shops, boutiques, and nightlife, similar in feel to parts of Gilbert or Chandler but tailored to Queen Creek's character.

Parks, trails, open space, and community spaces as key quality-of-life investments

A substantial number of comments highlight the importance of parks, trails, and shared community spaces. Residents ask for more neighborhood and community parks, expanded and connected walking and biking trails (including the Queen Creek Wash), and continued support for equestrian trails and entertainment areas.

Several note the value of libraries and community events and request more programming and facilities for seniors, adults, and youth. A small number of respondents mentioned the Town's aquatic facilities, suggesting extending the operating season and daily hours.

Safety, enforcement, and mobility options for different groups

A smaller but important set of comments focuses on safety and mobility. Residents want stronger enforcement of speeding, red-light running, and loud vehicles, as well as clearer rules and enforcement for teens on e-bikes, scooters, and golf carts. Others suggest more police presence on major roads and at busy commercial centers.

There are also requests for better walking and biking safety (wider bike lanes, safer crossings, better lighting), public transit or shuttle options (including senior transportation and paratransit-style services), and support for low-speed electric vehicles on streets with lower speed limits.

IV. Resident Engagement

A. Engagement with Queen Creek Activities

The number of respondents engaging in at least one of the eight activities asked about in the survey this year increased from 90% in 2023 to 93%. Visiting a town park (86%) and the library (59%) were the most common activities reported. Other commonly attended events included the Recreation & Aquatic Center (45%) and Town-sponsored community events such as Founders’ Day and QC Hometown Christmas Parade (43%).

Figure 7. Activities Done at Least Once in Last 12 Months, 4 most common, 2021-2025

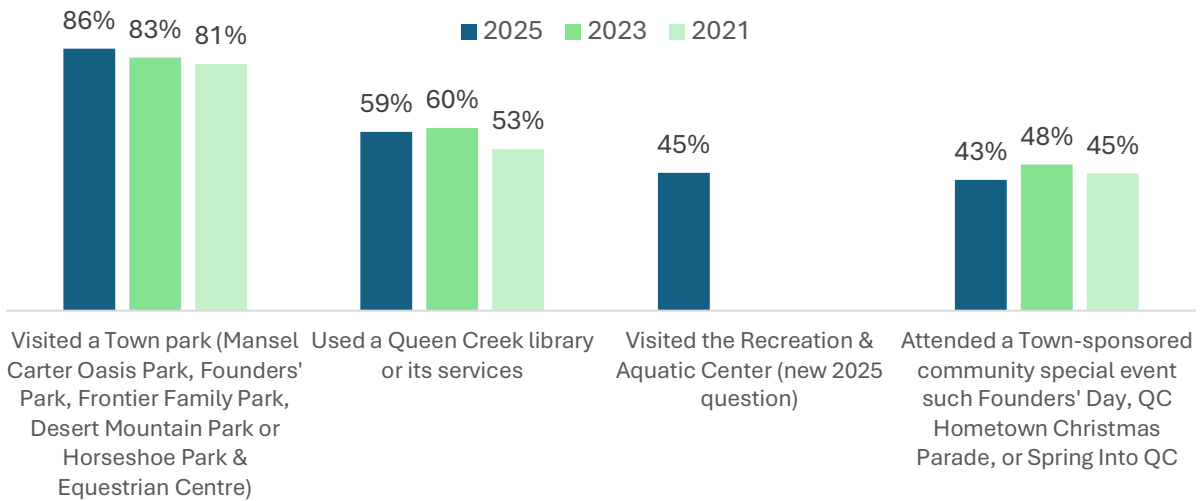
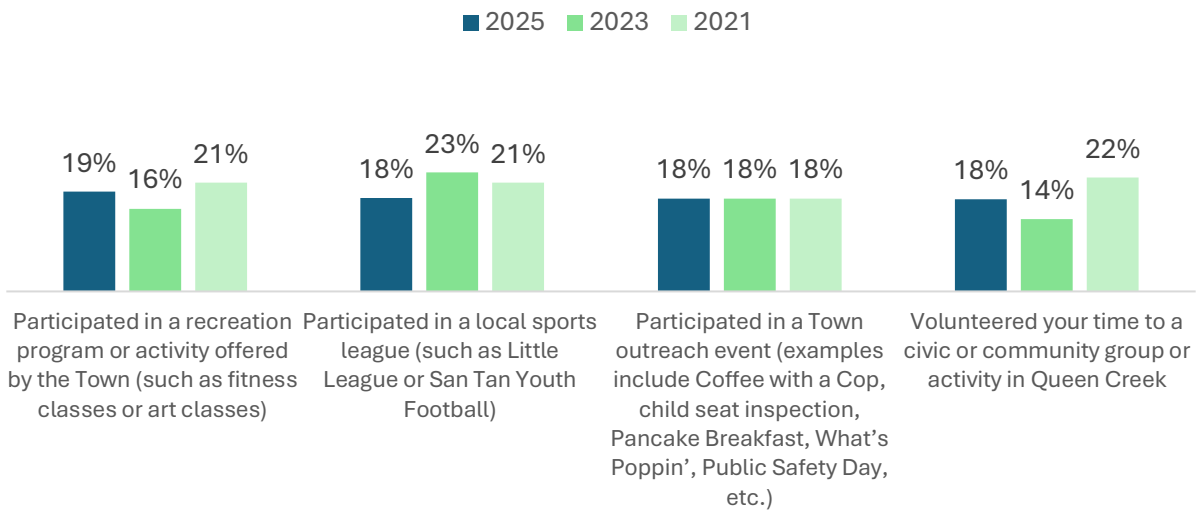


Figure 8. Activities Done at Least Once in Last 12 Months, 4 less common, 2021-2025



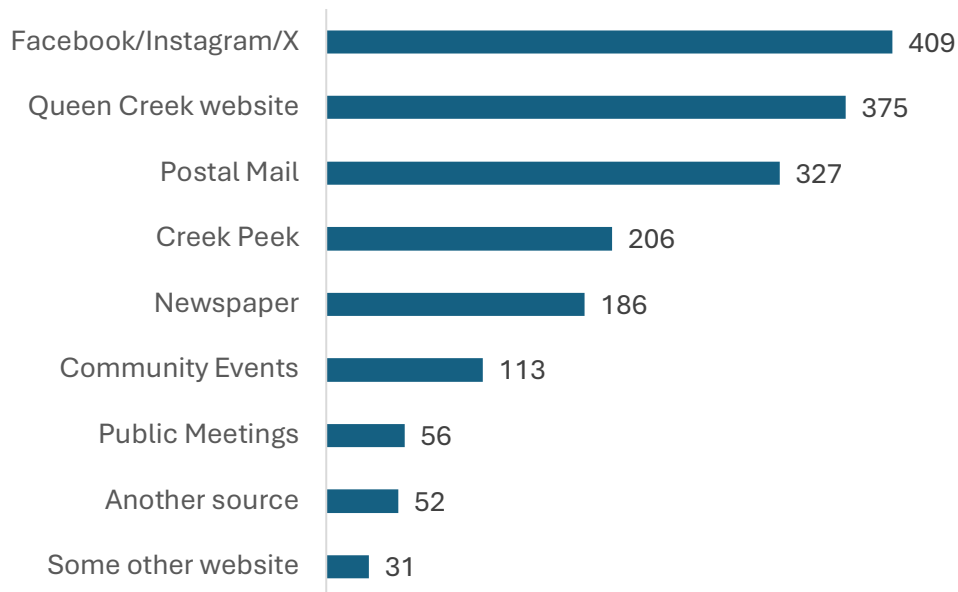
B. Engagement with Town Communication Efforts and Source Preference

Like 2023, residents report using the Town’s website most often to engage with the Town (90%) with social media (Facebook/X/Nextdoor/Instagram) as the next most common source residents engage with (68%) at least a few times throughout the year for information.

One in every five residents (21%) say they have used the Town’s electronic reporting system (SeeClickFix) at least once throughout the year. About one in ten residents have attended a public meeting (12%) or watched a Town Council meeting online (11%). One resident age 35-44 stated they find it difficult to find Town Council meetings online but would “love to see council meetings on YouTube.”

Ranked preference and reported use among residents align where social media and the Town website as the top ranked preferred communication source, as well as the most used among residents in the last 12 months. Postal mail and Creek Peek were the next two most preferred methods of receiving information about the town. This survey did not ask about current use of these two methods, but given their popularity, these two outlets could prove to be useful information outlets.

Figure 9. Preferred Methods of Communication for Information about the Town
(Total mentions, select all that apply)

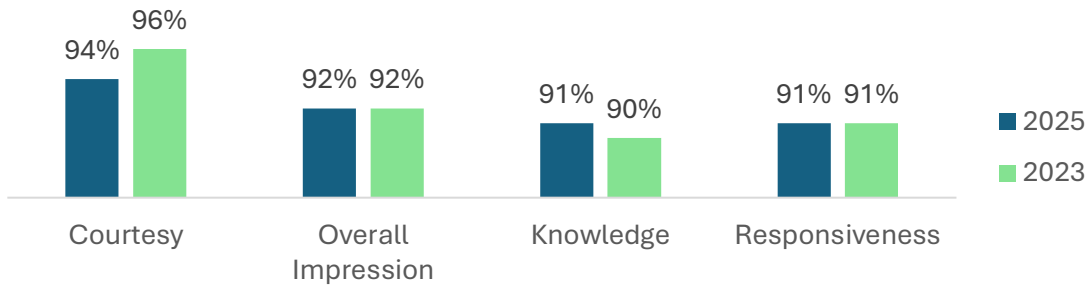


C. In-person and Telephone Contact with TOQC Staff

Half of respondents (53%) have had in-person or phone contact with an employee of the Town of Queen Creek. This is on par with 2023 (59%) and up from 2021 (48%).

Town of Queen Creek staff are given highly favorable ratings on knowledge, responsiveness, courtesy, and overall impression.

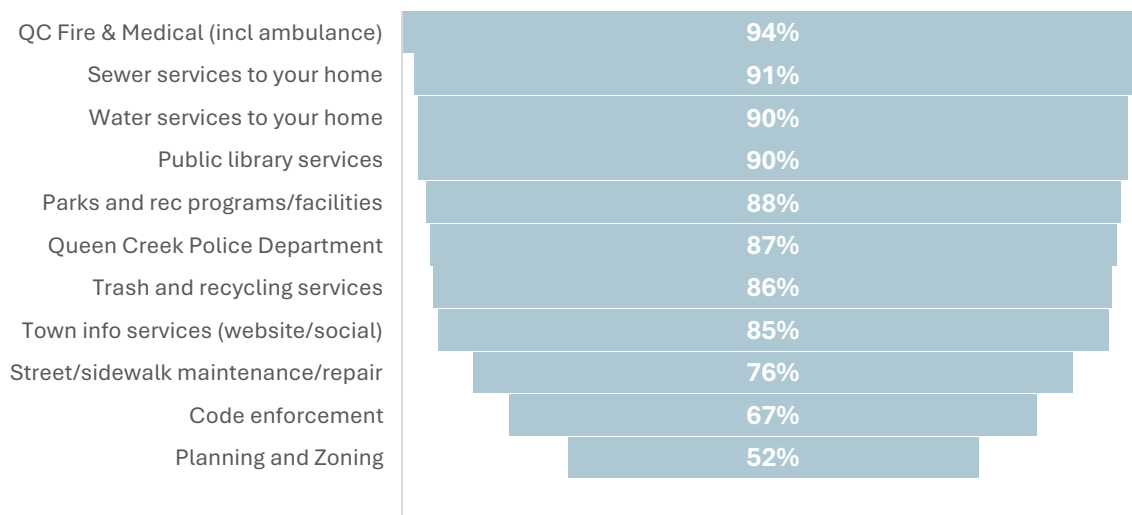
Figure 10. TOQC Staff Ratings, 2023-2025



D. Perception of Queen Creek Services

Most residents rate all Town services as Excellent or Good, including the Fire and Medical (94%) and Police Department (87%), services added to the Town of Queen Creek citizen survey in 2021 and 2023, respectively. Satisfaction has generally stayed the same over years, declining slightly year after year. The most notable difference in satisfaction is with Planning and Zoning, which was described to respondents as including planning and zoning for the location, design, and placement of buildings (compared to 62% in 2023).

Figure 11. Town Services Rating

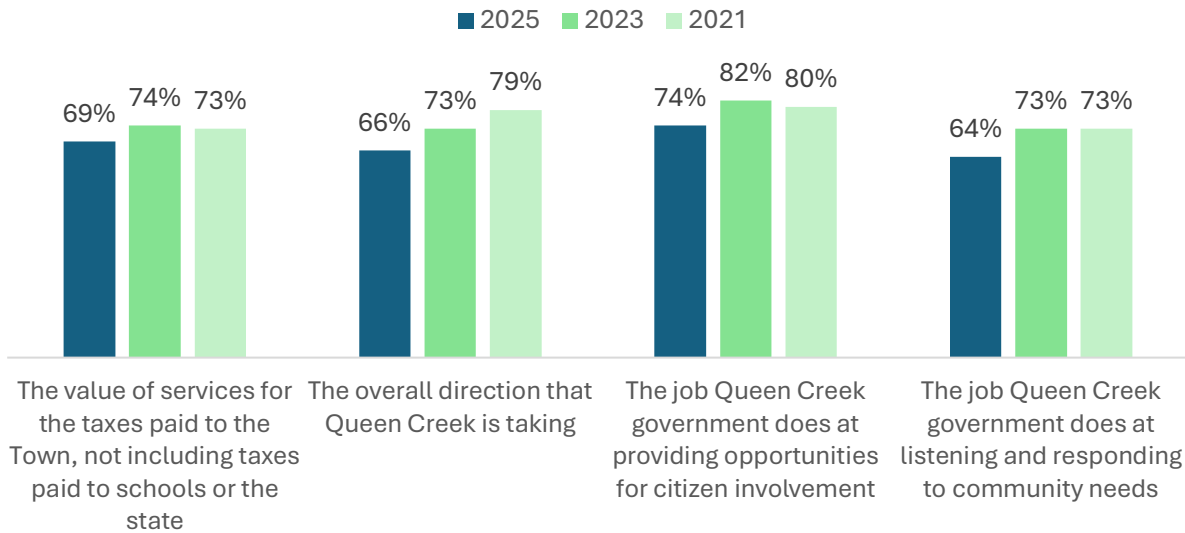


V. Governance

A. Perception of Town Governance

The majority of residents feel that the Town government’s performance is Excellent or Good across the four metrics gauged in this survey. Excellent ratings have decreased since 2023, Good and Fair have increased, Poor / Very Poor ratings are consistent with 2023.

Figure 12. Town Government Performance Rating, 2021-2025



Poor or Very Poor Governance Ratings Explained by Residents

For each of the four town governance items (value of services for taxes paid, overall direction of the Town, opportunities for citizen involvement, and listening and responding to community needs), respondents who selected a rating of 1 or 2 (Very poor or Poor) were asked a follow-up open-ended question: “Can you tell us more about why you gave this rating?” The themes summarized in this section reflect only those residents who were dissatisfied enough to provide a low rating and then chose to elaborate.

Value of Services for Taxes Paid

Residents who rated value of services as Poor or Very Poor most often pointed to everyday experiences with traffic and roads, noting that congestion and infrastructure needs shape their perceptions of the value of what they receive for the taxes they pay. Others focused on high or increasing taxes and fees, questions about how tax dollars are allocated, and limited awareness or access to certain Town amenities and programs.

Table 2. Reasons for Low Ratings on Value of Services for Taxes Paid

Reason	Count (Respondents)	% of Responders*
Traffic/road congestion	8	24%
High taxes/high sales tax	8	24%
Poor value of services for taxes paid	8	24%
Infrastructure not keeping up with growth	6	18%
Roads in general (road conditions, design)	6	18%
Government planning/spending priorities & overdevelopment	5	15%
Don't know / no answer	5	15%
School funding & tax fairness concerns	4	12%
Too crowded/rapid population growth	4	12%
Constructions/new developments	3	9%
Lack of recreation/entertainment opportunities	2	6%
Town programs/amenities access (parks, rec, library, events)	2	6%
Lack of public transportation	2	6%
Reckless drivers	1	3%
Lack of roads/access to highway	1	3%

*Percentages based on 31 respondents

Overall Direction that Queen Creek is Taking

Among those dissatisfied with the Town's overall direction, comments emphasized rapid growth, concerns about overdevelopment and density, and the impact on traffic, open space, and small-town feel. Some respondents also raised questions about long-term planning, vision, and the types of businesses and amenities being added.

Table 3. Reasons for Low Ratings on Overall Direction the Queen Creek is Taking

Reason	Count (Respondents)	% of Responders*
Too crowded / rapid population growth	33	43%
Traffic / road congestion	32	42%
Infrastructure not keeping up with growth	29	38%
Government, politics & town planning	22	29%
Loss of rural / small-town feel	22	29%
Construction / new developments	18	23%
High-density housing / apartments	12	16%
Lack of mom & pop stores / too many chains	11	14%
Need more restaurants (variety/quality)	6	8%
Reckless drivers / unsafe driving	4	5%
Roads in general (non-traffic issues)	3	4%
Don't know / no answer	3	4%
Town services / programs / amenities	2	3%
High taxes / tax concerns	2	3%
Crime / it's no longer safe	2	3%
Lack of recreation / entertainment	2	3%
Lack of walking, biking, or transit options	1	1%

*Percentages based on 77 respondents

Opportunities for Citizen Involvement

Residents who gave low ratings on opportunities for involvement generally reported that they do not see or receive information about how to participate or learn about meetings and events too late to attend. A smaller group questioned whether input at meetings affects outcomes and noted gaps for specific groups (e.g., teens, veterans) and formats (e.g., mailed newsletters vs. online channels).

Table 4. Reasons for Low Ratings on Opportunities for Citizen Involvement

Reason	Count (Respondents)	% of Responders*
Lack of communication / they don't listen / government has its own agenda or prioritizes revenue and developers	17	68%
Don't know / no answer	7	28%
Too crowded / rapid population growth	1	4%
Loss of rural / small-town feel	1	4%
Poor cell or internet service	1	4%

*Percentages based on 25 respondents

Listening and Responding to Community Needs

Those who rated listening and responsiveness as Poor or Very Poor most often said they do not feel heard on issues such as growth, housing, and traffic, or that their specific concerns are not followed up on in a timely or visible way. Some also perceived a mismatch between residents' stated priorities and decisions related to development, business mix, and major investments.

Table 5. Reasons for Low Ratings on Listening and Responding to Community Needs

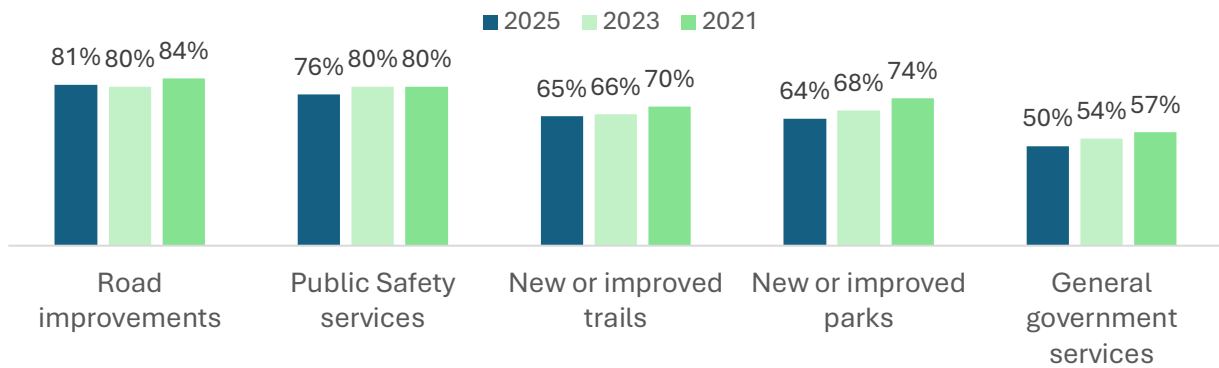
Reason	Count (Respondents)	% of Responders*
Concerns about Town government planning, communication, trust	24	60%
Too much development / population growing too fast	10	25%
No answer / unclear or un-codable response	6	15%
Traffic congestion and delays	5	12%
Lack of mom & pop stores / too many chains	5	12%
High-density housing/apartments changing community character	4	10%
Loss of rural / small-town character	3	8%
Bulk trash, code enforcement, and maintenance issues	3	8%
Need more/better retail, shopping, and basic services	2	5%
Need stronger traffic enforcement / concerns about driver behavior	2	5%
High cost of living / housing	1	3%
Lack of local jobs and employment opportunities	1	3%
Want more business and employer recruitment to the area	1	3%
Noise from roads, airport, trains, or industry	1	3%
Infrastructure not keeping up with growth	1	3%

*Percentage based on 40 respondents

B. Support of Tax Increase for Specific Issues

Generally, residents support tax increases less frequently than in any past year the survey has been conducted. Residents share the most support for a tax increase for road improvements (81% of those with an opinion). Public safety is the second most supported category of tax increase (76%), followed by new or improved trails and parks (65% and 64%). Residents are split 50/50 on tax increases to general government services.

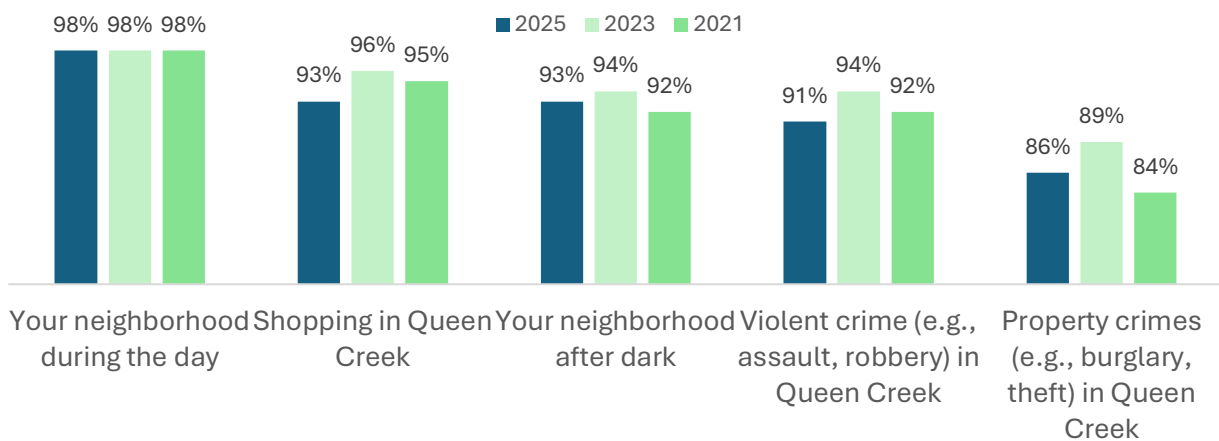
Figure 13. Support for Tax Increase, 2021-2025



C. Safety in Queen Creek

The vast majority of residents feel safe in their neighborhoods (98% and 93%), safe while shopping (93%), safe from violent (91%) and property (86%) crimes. Nearly all residents feel safe in their neighborhood during the day (98%) and this rate has stayed consistent year after year and fluctuation up and down across feelings of safety has been minimal.

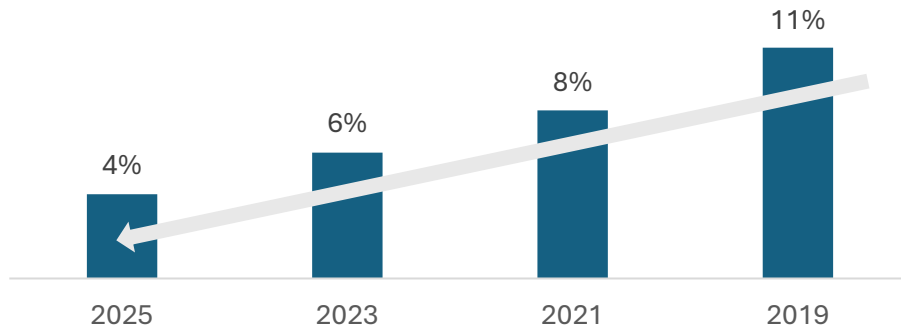
Figure 14. Perceptions of Safety in Queen Creek, 2021-2025



D. Crime Victimization

The number of residents reporting that they or someone in their household was the victim of any crime that occurred in Queen Creek has decreased every year since 2019.

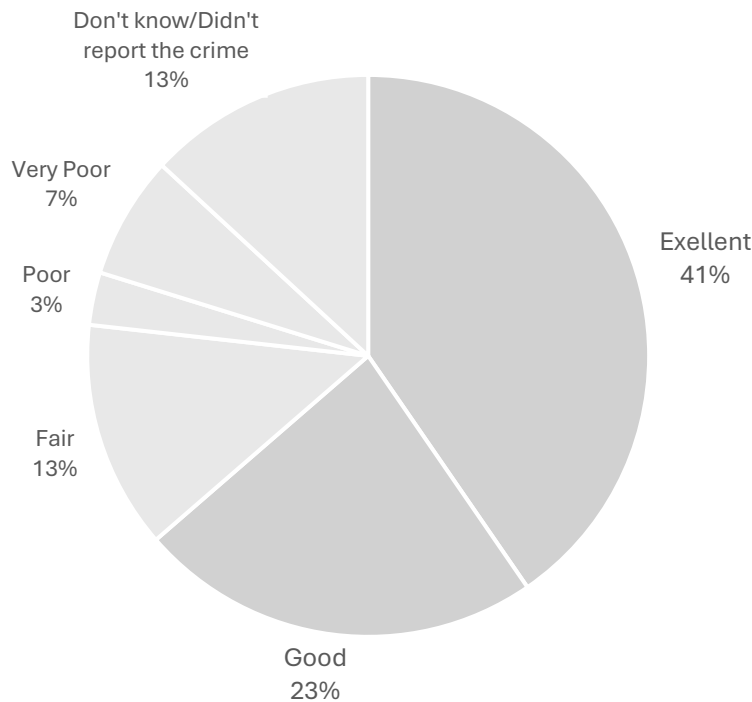
Figure 15. Percent Residents Victim of Crime, 2019-2025



E. Experience with Police Department

Similar to 2023, among the 30 residents reporting they or someone in their household was the victim of a crime in Queen Creek within the last 12 months, about two out of three residents (64%) report an Excellent (41%) or Good (23%) experience with the Queen Creek Police Department. In 2023, 69% reported Excellent (41%) or Good (28%) experiences.

Figure 16. Victim Experience with QC Police Dept



Appendix A – Questionnaire

Town of Queen Creek Citizen Survey

Please enter your access code to begin the survey. (Your access code can be found in the letter you received.)

INTRODUCTION Thank you for your participation in the Town of Queen Creek resident survey. The Town of Queen Creek is surveying its residents on a number of public issues. All of your answers will be completely confidential. This is strictly for research purposes only. A Spanish version of the survey is available by clicking on the dropdown at the top right corner and selecting Spanish. By using this dropdown option, you will be able to switch back and forth between English and Spanish as needed during the survey.

Gracias por su participación en la encuesta para residentes del Pueblo de Queen Creek. El Pueblo de Queen Creek está encuestando a sus residentes sobre diversos asuntos públicos. Todas sus respuestas serán completamente confidenciales. Esto es estrictamente con fines de investigación únicamente. Una versión en español de la encuesta está disponible haciendo clic en el menú desplegable en la esquina superior derecha y seleccionando Español. Al usar esta opción desplegable, podrá cambiar entre inglés y español según sea necesario durante la encuesta.

Q3 Are you at least 18 years old?

- Yes (1)
- No, I'm not at least 18 years old (2)

Q5 Have you participated in an online survey concerning the Town of Queen Creek in the past 30 days?

Yes (1)

No (2)

Q6 It is important you live at the address where this invitation was sent. Please confirm the following statement: *I currently reside at the address printed on the survey invitation envelope I received.*

Yes, I currently live at this address. (1)

No, I live somewhere else. (2)

Q7 QUALITY OF LIFE We would like to get your opinions on a few aspects regarding the quality of life in Queen Creek. First, how would you rate each aspect of Queen Creek below?

	Excellent (5)	Good (4)	Fair (3)	Poor (2)	Very Poor (1)	Don't Know (6)
Queen Creek as a place to live (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your neighborhood as a place to live (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queen Creek as a place to raise children (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queen Creek as a place to recreate (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queen Creek as a place to work (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queen Creek as a place to retire (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall quality of life in Queen Creek (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q8 Using the same scale, please rate each of the following characteristics as they relate to Queen Creek as a whole.

	Excellent (5)	Good (4)	Fair (3)	Poor (2)	Very Poor (1)	Don't know (6)
Sense of community (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall appearance of Queen Creek (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall quality of new development in Queen Creek (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall quality of neighborhood developments (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall quality of business and service establishments in Queen Creek (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall public safety (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of parks, paths, and walking trails (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic flow on major streets (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q9 Now, please rate each of the following opportunities within Queen Creek as a whole.

	Excellent (5)	Good (4)	Fair (3)	Poor (2)	Very Poor (1)	Don't know (6)
Shopping opportunities (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreational opportunities (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employment opportunities (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Educational opportunities (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q10 How likely would you be to recommend living in Queen Creek to someone who asks?
Please use a scale from 0 to 10 where “0” means “not at all likely” and “10” means
“extremely likely”.

- 0 - Not at all Likely (1)
- 1 (2)
- 2 (3)
- 3 (4)
- 4 (5)
- 5 (6)
- 6 (7)
- 7 (8)
- 8 (9)
- 9 (10)
- 10 - Extremely Likely (11)

Q11 Are you likely to be living in Queen Creek five years from now?

- Yes (1)
- No (2)
- Don't Know/Prefer not to answer (3)

Q13 Thinking about events or communications from the Town of Queen Creek, in the last 12 months, about how many times have you or other household members participated in the following activities in Queen Creek?

	Never (1)	1-2 Times (2)	3-5 Times (3)	6 - 10 Times (4)	10-20 Times (5)	20+ Times (6)	Every day (7)	Don't Know/Can't Remember (8)
Attended a meeting of local elected officials or other local public meeting (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Saw one of the Town's social media posts (Facebook/X/Nextdoor/Instagram) (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Watched a Town Council meeting online (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visited the Town of Queen Creek website (at www.queencreekaz.gov) (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Used the Town's electronic reporting system, SeeClickFix (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q12 ACTIVITIES In the last 12 months, about how many times, if any, have you or other household members participated in the following *activities* in Queen Creek?

	Never (1)	1-2 Times (2)	3-5 Times (3)	6 - 10 Times (4)	11-20 Times (5)	20+ Times (6)	Every day (7)	Don't Know/Can't Remember (8)
Used a Queen Creek library or its services (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attended a Town-sponsored community special event such as Founders' Day, QC Hometown Christmas Parade, or Spring Into QC (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participated in a Town outreach event (examples include Coffee with a Cop, child seat inspection, Pancake Breakfast, What's Poppin', Public Safety Day, etc.) (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participated in a recreation program or activity offered by	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

the Town (such as fitness classes or art classes) (4)

Participated in a local sports league (such as Little League or San Tan Youth Football) (5)

Visited a Town park (Mansel Carter Oasis Park, Founders' Park, Frontier Family Park, Desert Mountain Park or Horseshoe Park & Equestrian Centre) (6)

Volunteered your time to a civic or community group or activity in Queen Creek (7)

Visited the Recreation & Aquatic Center (8)

Q14 GOVERNMENT EMPLOYEE SATISFACTION Have you had any in-person or phone contact with an employee of the Town of Queen Creek within the last 12 months? This would include parks and recreation employees, utility service employees, customer service representatives, planners, building inspectors, firefighters, police officers or any other town employees.

- Yes (1)
- No (2)
- Don't Know/I'm not sure (3)

[Display if Q14 = Yes] Q15 Based on your recent contact(s), how would you rate the Town of Queen Creek employee(s) on the items below?

	Excellent (5)	Good (4)	Fair (3)	Poor (2)	Very Poor (1)	Don't Know (6)
Knowledge (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Responsiveness (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courtesy (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall Impression (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q16 Please rate the overall quality of each of the following services in Queen Creek as Excellent, Good, Fair, Poor, or Very Poor.

	Excellent (5)	Good (4)	Fair (3)	Poor (2)	Very Poor (1)	Don't Know (6)
Street and sidewalk maintenance and repair (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Water services to your home (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sewer services to your home (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks and recreation programs and facilities (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Code enforcement (weeds, abandoned vehicles or buildings, illegal signs, etc.) (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public library services (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Town information services such as the website, newsletters, or social media (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Planning and Zoning (location, design and placement of buildings) (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trash and recycling services (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queen Creek Police Department (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queen Creek Fire & Medical, including ambulance service (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q17 It is important to us that you are paying attention. Please select the answer below that is a **type of ground transportation** to demonstrate being attentive.

- Jet (1)
- Car (2)
- Airplane (3)
- Hot-air balloon (4)

Q18 GOVERNANCE How would you rate the Town government’s performance when it comes to each of the following:

	Excellent (5)	Good (4)	Fair (3)	Poor (2)	Very Poor (1)	Don't Know (6)
The value of services for the taxes paid to the Town, not including taxes paid to schools or the state (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall direction that Queen Creek is taking (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The job Queen Creek government does at providing opportunities for citizen involvement (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The job Queen Creek government does at listening and responding to community needs (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[If Q18_1 = Poor or Very Poor] Q19 Can you tell us more about why you rated the value of services for the taxes paid to the Town, not including taxes paid to schools or the state as Poor or Very Poor? _____

[If Q18_2 = Poor or Very Poor] Q20 Can you tell us more about why you rated the overall direction that Queen Creek is taking as Poor or Very Poor? _____

[If Q18_3 = Poor or Very Poor] Q21 Can you tell us more about why you rated the job Queen Creek government does at providing opportunities for citizen involvement as Poor or Very Poor? _____

[If Q18_4 = Poor or Very Poor] Q22 Can you tell us more about why you rated the job Queen Creek government does at listening and responding to community needs as Poor or Very Poor? _____

Q23 Which of the following sources do you prefer to use to receive information about Town issues, programs, and events? [PLEASE SELECT ALL THAT APPLY]

- Facebook/Instagram/X (1)
 - Creek Peek (weekly electronic newsletter) (2)
 - Newspaper (3)
 - Queen Creek website (4)
 - Postal mail (5)
 - Public meetings (6)
 - Community events (7)
 - Some other website (8)
 - Another source not mentioned (9)
-

Q24 To what extent would you support or oppose a tax increase for...? (There are NO current plans for a new tax. This question is meant to gauge resident priorities for taxes. The town has not instituted a new tax in more than 15 years.)

	Strongly Support (4)	Somewhat Support (3)	Somewhat Oppose (2)	Strongly Oppose (1)	Don't Know/Prefer not to answer (5)
Road improvements (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General government services (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New or improved parks (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New or improved trails (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Safety services (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q25 SAFETY Next, we want to ask you a few questions about the safety of Queen Creek.
 How safe do you feel when it comes to each item below?

	Very Safe (5)	Somewhat Safe (4)	Neither Safe nor Unsafe (3)	Somewhat Unsafe (2)	Very Unsafe (1)	Don't Know (6)
Violent crime (e.g., assault, robbery) in Queen Creek (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Property crimes (e.g., burglary, theft) in Queen Creek (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your neighborhood during the day (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your neighborhood after dark (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping in Queen Creek (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q26 During the past twelve months, were you or anyone in your household the victim of any crime that occurred in Queen Creek?

- Yes (1)
- No (2)
- Prefer not to answer (3)

[Display if Q26 = Yes] Q27 Please rate your experience with the Queen Creek Police Department.

- Excellent (5)
- Good (4)
- Fair (3)
- Poor (2)
- Very Poor (1)
- Don't know/Didn't report the crime (6)

Q28 RESIDENT'S OPEN RESPONSES: HOPES FOR FUTURE & OPINION ABOUT TOWN

What would you like to see happen in the next few years to benefit the Town of Queen Creek?



Q29 What do you like most about living in Queen Creek?



Q30 What do you like least about living in Queen Creek?

Q31 We have just a few more questions that we will use to classify survey respondents. *Please remember that all your answers are confidential. These are the same questions your household answered for the U. S. Census, and they are not meant to be personal.*

Q32 In what year were you born?

Q33 How many years have you lived in Queen Creek?

- Less than 2 years (1)
- 2 to 5 years (2)
- 6 to 10 years (3)
- 11 to 20 years (4)
- More than 20 years (5)
- Decline to answer (6)

Q34 Including yourself, how many people reside in your household?

▼ 1 (4) ... 6+ (9)

[Display if Q34 is greater than 1 person] Q35 How many children under the age of 18 are living in your household?

▼ 0 (4) ... 6+ (10)

Q36 Are you eligible to vote?

- Yes (1)
- No (2)
- Don't Know/Can't Remember (3)
- Decline to Answer (4)

[If Q36 does NOT = 2] Q37 Are you registered to vote in the Town of Queen Creek?

- Yes (1)
- No (2)
- Don't Know/Can't Remember (3)
- Decline to Answer (4)

Q38 Do you plan to vote in the next Town election that will be held in August of next year?

- Yes (1)
- No (2)
- Don't Know (3)
- Decline to Answer (4)

Q39 Do you rent or own your primary residence?

- Rent (1)
- Own (2)
- Don't Know (3)
- Decline to Answer (4)

Q40 Which of the following best describes your current marital status?

- Married (1)
- Divorced/Widowed (2)
- Single, never married (3)
- Living with significant other/partner (4)
- Other (5)
- Decline to Answer (6)

Q41 Are you currently...

- Employed full-time (1)
- Employed part-time (2)
- Student full-time (3)
- Unemployed and looking for work (4)
- Unemployed and not looking for work (5)

Retired (6)

Decline to Answer (7)

Q42 What is the last grade of school or college you completed?

High school or less (1)

Some college (2)

Vocational or technical training (3)

College graduate (4)

Post graduate degree or more (5)

Don't Know (6)

Decline to Answer (7)

Q43 What is your race and/or ethnicity. (Select all that apply)

White (1)

Black or African American (2)

Hispanic or Latino (3)

Asian (4)

Other (5)

Decline to Answer (6)

Q44 Which best describes your gender?

- Male (1)
- Female (2)
- Prefer to self-describe (3)

Q45 Which of the following ranges includes your annual household income from all sources?

- Less than \$24,999 (1)
- \$25,000 to \$49,999 (2)
- \$50,000 to \$99,999 (3)
- \$100,000 to \$149,999 (4)
- \$150,000 to \$174,999 (5)
- \$175,000 to \$199,999 (6)
- \$200,000 to \$249,999 (7)
- \$250,000 or more (8)
- Don't Know (9)
- Decline to Answer (10)

[Display if Q2 Do you live at the address printed on the envelope = No, I live somewhere else.] Q46 What is your current zip code?

85142 (1)

85242 (2)

85140 (3)

85144 (4)

[Display if Q46 = 3 & Q6 =2] Q47 Do you live in Ironwood Crossing, Encanterra, Ovation, Bungalows or VLux?

Yes (1)

No (2)

[Display if Q47 = 1] Q48 Do you receive trash services from the Town of Queen Creek? (IF UNSURE: DO YOU PAY YOUR BILL ON THE TOWN OF QUEEN CREEK UTILITY BILL?)

Yes (1)

No (2)

I'm not sure (3)

[Display if Q48 = 2] Q49 Do you live in Olive, Town Center Apartments, Encantada, the Village Greens, the Village at Schnepf Farms, Acero Queen Creek, Acero Harvest Station, Spur Cross, Amberlin (Sparrow), or Tavallo?

Yes (1)

No (2)

Appendix B – Mailed Materials

2025 Mailed Letter Materials

6 x 9 Mail Envelope



8.5 x 11 Letter



Dear Queen Creek Resident,

Summit Survey Research is assisting the Town of Queen Creek in conducting a survey with Town residents on a number of community topics and would like to include your opinions. All of your answers will be completely confidential. The Town greatly appreciates your feedback, and your opinions will help inform the Town Council as they make decisions. **Please complete the survey by Nov. 21, 2025.**

Choose **one** of the options below to access the survey. You must enter an Access Code to complete the survey – and the access code will only be accepted once. This code cannot be shared with anyone else.

Your personal Access Code is: **[access code]**

1. **Type** tinyurl.com/TOQC25 in the address bar of your web browser
Do not type into the “search” box & use a forward slash (/).
2. **Call** Summit Survey Research: **386-363-3854**
3. **Text** the letters TOQC to 386-363-3854 to receive the link via text
4. **Scan QR Code** on the right to immediately access the survey



Summit Survey Research está asistiendo el pueblo de Queen Creek en conducir una encuesta con residentes del pueblo sobre una serie de temas comunitarios y le gustaría incluir sus opiniones. Todas sus respuestas serán completamente confidenciales. El pueblo de Queen Creek aprecia mucho sus comentarios, y sus opiniones ayudarán a informar al ayuntamiento a la hora de tomar decisiones. **Complete la encuesta antes del 21 de noviembre de 2025.**

Elija **una** de las siguientes opciones para completar la encuesta. Debe ingresar un código de acceso para completar la encuesta - el código de acceso solo se aceptará una vez. Este código único no se puede compartir con nadie más.

Su código de acceso personal para acceder la encuesta es: **[access code]**

1. **Vaya** a tinyurl.com/TOQC25 en la barra de direcciones de su navegador web.
2. *No escriba en el cuadro de “búsqueda” y utilice una barra diagonal (/).*
3. **Llame** Summit Survey Research: **386-363-3854**
4. Envíe en mensaje de **texto** con las letras TOQC al 386-363-3854
5. **Escanee el código QR** a la derecha para acceder inmediatamente a la encuesta



Sincerely,

Sara Strickhouser, Ph.D.
Research Director
Summit Survey Research